

CASE STUDY

HOW GOVERNMENT DEFENSE TECHNOLOGY WAS DELIVERED WITH REDUNDANT PRECAUTION.

SITUATION

Extremely critical cargo was flown into Chicago O'Hare International Airport and K & L Freight Management was dispatched to urgently recover it from a Freight Forwarder and reroute it cross-country to a military base in California. At the time, all that was known was the air freight was a small package containing classified electronic equipment, which required logistical redundancies. Challenges included, high value insurance waivers and equipment needing to be on-site within the hour.

PREMIUM PROTECTION SOLUTION

With significant experience handling time-sensitive freight, the 24/7 customer support and operational team responded with urgency and precision. Understanding the unique needs of this load assignment as well as customer communication preferences, the execution plan went into action.

Three semi-trucks, each with qualified team drivers, were dispatched with the freight loaded onto only one of the trucks, the other two teams followed as redundant support. Team drivers allowed the truck to move as efficiently as possible along the route, bypassing hours of service considerations, improving exposure to security threats.

BENEFITS

Decrease Security Risk

The redundancy of dual drivers within a convoy provided optionality in the event of mechanical failure or collision.

National Security

Experienced, U.S. citizen drivers with a clean driving record and no criminal background were unloaded discreetly by armed guards on base.

National Defense

Successful execution of Premium Protection & Critical On Demand solutions delivered a non-stop, on-time delivery aiding in military defense.

AT A GLANCE

Challenges

- Recovery Teams' Vicinity
- Qualified Drivers Availability
- High Value Insurance
- High Stakes

Outcome

- On-time Delivery
- Discretion
- Clear Communication
- National Defense

